



6th April 2017 - Marriott Hotel, Northampton

## HR For Non-HR Managers







## This training course will help you to:

- Identify the HR role and responsibilities of a modern Manager.
- Develop a clear understanding of the current employment legislation (an overview of the Equality Act 2010) and the protected characteristics.
- Identify what 'discrimination in the workplace' actually means.
- Develop practical solutions on how to deal with absence issues.
- Understand how to handle and resolve grievances positively (using the ACAS Guidelines).
- Identify when and where disciplinary action is necessary (using the ACAS Guidelines).

To book a place, complete the booking form and fax back to: 020 8773 0022 or contact christine.jordan@ppma.co.uk or call 020 8773 8111

COST: Members £95 +VAT

Non-Members £295 +VAT

\* EXCEPTIONAL DISCOUNTS FOR MEMBERS \*



## HR for Non-HR Managers

Marriott Hotel, Eagle Drive, Northampton NN4 7HW



PROGRAMME: 9:30am 10.00am 11.30-11.45am 11.45-12.15pm 12.15-13.00pm 13.00pm 14.00-15.15pm 15.15pm 15.45-16.45pm	Registration Understanding the Modern Managers Role and HR duties Coffee Discrimination and the Equality Act Absence Management Lunch Absence Management continued - Grievances Tea Seminar continues - Discipline					
	PPMA & BBA HR for Non		gers T	raining	Course:	
I would like to regis	ter for the Course on 6th	April 2017				
	embers @ £95.00 each	<u> </u>		TERMS & CONDITIONS: Cancellations: If you cannot attend, a		
Non-Members @ £295.00 each f				substitute delegate may attend in your place provided that written notice is given. Please write to PPMA Ltd, New Progress House, 34 Stafford Road, Wallington, Surrey SM6		
	TOTAL 1	£		is received a	s of fees cannot be made unless notice in writing minimum of 10 working days prior to the seminar. tions will be subject to a 25% +VAT fee to cover	
	PLUS VAT @ 20%	£		administrativ Important	ve expenses.  Note: This booking form constitutes a legally	
т	OTAL BOOKING COST	E		control of th	ract. It may be necessary, for reasons beyond the le PPMA, to change the content, timing, speakers of the seminar and/or programme.	
Company:						
Address:						
	Postcode:					
Telephone:		E-Mail:				
Booking Authorised By:						
Delegate 1		Dele	egate 2			
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Payment Details:						
Cheque Enclosed (A re	eceipted invoice will be forwarded to your Accou	unts Dept.)	Credit /	Debit Card	d Please specify one only: Visa / Mastercard	
Card No.					Security Code:	
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Cardholder's Signature:					Account Name: PPMA Bank: Barclays Bank Plc Address: 1 North End Road, Croydon, Surrey CR9 1RN Sort Code: 20-24-61 Account No: 90721220	
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